



Mid and South Essex
Integrated Care
System



Mid and South Essex

Grays IMWC Engagement feedback to Thurrock HOSC

1 September 2022

Page 1

Agenda Item 6



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System



Mid and South Essex

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Page 2

Agenda

- Recap
- Engagement process
- What the public said about the options
- Results
- Next steps



Option 1

Business as usual

Option 2

Do minimum

Option 3

Refurbish and increase capacity at Stifford Clays Health Centre

Option 4

New build on site shared with urgent care centre and proposed diagnostic centre

Engagement process

- 22 Jul – 2 Sep 2022
- Two drop-in sessions, 27 July and 31 Aug
- Onsite visits to 5 GP practices
- Conversations with public outside Morrisons
- Visit to Aging Well group
- Shared with community groups / partners, specifically targeting our HI groups
- Promoted on social media and local media
- Councillor briefing
- Updates on the Better Care Together Thurrock website

Engagement Graphics



Mid and South Essex Integrated Care System

Share your views
on GP-led services in Grays and how they link with your new Integrated Medical and Wellbeing Centre (IMWC)

If you live in Grays or attend a GP practice in the area, complete our survey.

Deadline 5pm on Friday 2 September 2022

NHS
Mid and South Essex

This graphic features a photograph of a healthcare professional in a blue uniform and mask attending to an elderly patient in a maroon jacket. The text is overlaid on a purple and blue background.



Mid and South Essex Integrated Care System

Join us at public meeting
on GP-led services in Grays and how they link with your new Integrated Medical and Wellbeing Centre (IMWC)

Join us at Stifford Clays Medical Centre on 31 August 2022 from 12.30pm to 4pm and share your views.

NHS
Mid and South Essex

This graphic features a photograph of a healthcare professional in a blue uniform and mask attending to a patient lying on a table. The text is overlaid on a purple and blue background.



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NHS
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This graphic features a photograph of a healthcare professional in a blue uniform and mask attending to an elderly patient in a beige jacket. The text is overlaid on a purple and blue background.



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NHS
Mid and South Essex

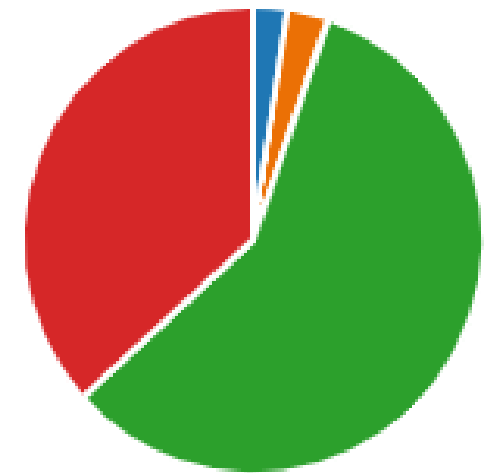
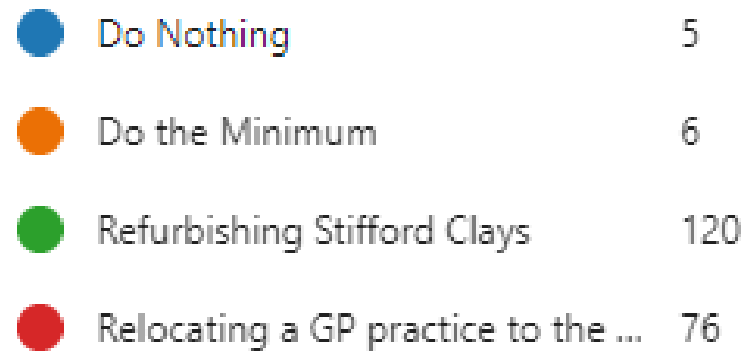
This graphic features a photograph of a modern medical building with large windows and greenery in the foreground. The text is overlaid on a purple and blue background.

Public Feedback

- 205 survey responses
- 40 of people at drop-ins
- 18 people engaged with at Morrisons
- 50 people engaged with at doctor's surgeries
- Leaflet dropping in Long Lane

Data as per 31/08/22

Public Feedback



Data as per 31/08/22

What the public said for option 1

- I see my MS nurse and get blood tests done at Orsett Hospital due to disabled parking being second to none and close to the facility I need to attend. With any new buildings you provide disabled parking but then expect a person with mobility issues to walk miles to where they need to be. I am unable to walk very far and know you cannot put all services close to the disabled parking.
- Live close to surgery and are happy with current service.
- Spends less money.

What the public said for option 2

- I don't like any of these options. What I feel we need is better access to GP services at the current surgeries and district nurses etc. building a new site just seems a waste of money especially as we once had a walk-in centre which reduced GP budgets and then was closed.
- There should be more minor unit hospitals available for emergencies to take away the pressure from the main A&E hospitals like Basildon, Southend, etc., I can see in the next 10 years, a private emergency A&E hospitals for those who can afford to pay.

What the public said for option 3

- Would prefer to keep as many healthcare facilities in the area to offer contingency and manage growth.
- Less cost by modernising but still large enough.
- My parents are elderly and need a GP service to stay in SC.
Would be better to refurbish Stifford Clays Medical Centre have more parking spaces and open on a Saturday.
- A much cheaper option than 9.7million for a new centre.
- Do not need more traffic down Long Lane.

What the public said for option 4

- Can't see a GP face to face anyway or get through on the phone to make an appointment so having another surgery will take the workload of the surgeries in Chadwell.
- I am hoping that relocating a GP practice will offer more GPs, more appointments and therefore ease the load on other GPs.
• This seems the most forward-looking option.
- I would like Thurrock to have a centre where you can have; minor surgery, x-rays, blood tests etc. save going to other areas.
- If cost can be met and provide more efficient and future proof service, would be more beneficial in long run.
- More capacity means more resources, means more care!

Main issues raised

- Access – closer to home
- Parking
- 10 repondees who put down option 4 assumed this option would bring more GPs to the area
- Traffic congestion in Long Lane
- Improved care
- Funding
- Public transport
- Value for money

'Would prefer to keep as many healthcare facilities in the area to offer contingency and manage growth'

Next steps

Scoring

Scoring session taking account of outcomes from the engagement session to identify the preferred way forward

Care model finalised

- Model of care for the IMWC to be finalised
- Agreement reached on preferred option for location of services
- Agreement reached on how these services will operate to maximise integration

Design and Business Case Development

- Practice to submit a Project Initiation Document (PID) for formal support of preferred option
- Preferred option worked up to provide final floor plans
- Cost estimates sought and Outline Business Case (OBC) developed

Corringham IMWC

- Deep cleaning underway
- Services moving in next week
- Currently in the process of organising the official opening



Questions